

My StoryCorps App interview seems to have disappeared from my device

If you recorded your interview with the StoryCorps App and it seems to have disappeared from your device, don't panic! In most cases when this problem occurs, the solutions below are successful in recovering the audio.

If You Published Your Interview

If you **published** your interview, you can listen to it by logging in to your account on archive.storycorps.org.

- Log in to the site above >
- Click your profile photo (upper right) >
- **My Interviews & Profile** > Click anywhere on your interview's square >
- Click the "Play" button (right facing arrow)

If your interview doesn't play properly, there may have been a problem when it was uploaded. Give the instructions below a try as well.

If you didn't publish your interview

If you chose not to publish your interview (or simply didn't publish it yet) and it was only saved to your device, try **exporting your audio file**.

(Heads up: This process will require a USB cable, a desktop, and a few minutes of your time.)

You can find instructions for exporting your audio from an iPhone or Android device in this article:

[How do I export my StoryCorps App interview from my device to a computer without publishing it on the StoryCorps Archive?](#)

After you've exported, if you'd like to publish your interview, you can do so from archive.storycorps.org with these [instructions](#). After publishing, the interview should sync with your account in the StoryCorps App as well.